

# IA Creative Services Terms of Use

Welcome to IA Creative Service Terms of Use! We are truly excited to have you aboard. Thank you for choosing to use our services. Below we have listed important legal terms that apply to anyone who visits our website or uses our services. These terms are necessary in order to protect both you and us, and to make our services possible and more enjoyable for everyone. IA Creative Services offers a wide range of services and features, and part of the terms below may not be relevant to the specific services you use.

## Terms of Use

Last Revised: February 2022

### 1. Introduction

#### 1.1. Our Purpose

Our services offer our users the ability to easily create beautiful and highly functional online presence by managing an account, booking services, reviewing our content while having an overall great experience doing so – without being tech-savvy or a guru. As detailed below, we offer our users numerous tools and features for reviewing, inquiring, booking online payments, newsletters, galleries, media players, applications, tools and services.

The online and mobile website and platform for IA Creative Service was created by ICON AMBITION LLC collectively utilizing wix.com. IA Creative Services offers online and mobile services, that is Creative, manageable and gives an online and mobile presence.

#### 1.2. Legal Agreement

These IA Creative Services Terms of Use (“Terms of Use”), together with such additional terms which specifically apply to some of our services and features as presented on the IA Creative Services website(s) (“IA Creative Services Website”, and collectively – the “IA Creative Services Terms”), all set forth the entire terms and conditions applicable to each visitor or user (“User” our “you”) of the IA Creative Services Website, the IA Creative Services mobile application (the “IA Creative Services App”) and/or any other services, applications and features offered by us with respect thereto, except where we explicitly state otherwise (all services offered through the IA Creative Services Website or the IA Creative Services App, collectively – the “IA Creative Services” or “Services”).

The IA Creative Services Terms constitute a binding and enforceable legal contract and its affiliated companies and subsidiaries worldwide (“IA Creative Services”, “us” or “we”) and you in relation to the use of any IA Creative Services - so please read them carefully.

You may visit and/or use the IA Creative Services and/or the IA Creative Services App only if you fully agree to the IA Creative Services Terms - and by using and/or registering to any of the IA Creative Services, you signify and affirm your informed consent to these Terms of Use and any other IA Creative Services Terms applicable to your use of any IA Creative Services. If you do not read, fully understand and agree to the IA Creative Services Terms,

you must immediately leave the IA Creative Services Website and avoid or discontinue all use of the IA Creative Services.

By using our Services, you acknowledge that you have read our Privacy Policy available at <http://www.iacreativeservices/privacy> ("Privacy Policy").

By visiting our website or using our application and/or services, you are entering into a legal agreement with us, consisting of these Terms of Use, and our additional services' legal terms.

By using our services, you signify your consent to these terms, and you acknowledge that you have read our Privacy Policy. You may not use our services if you do not consent to all our terms.

### **1.3. User Account**

In order to access and use certain sections and features of the IA Creative Services website you must first register and create an account with IA Creative Services ("User Account").

If anyone other than yourself accesses your User Account and/or any of your User Platforms' settings, they may perform any actions available to you (unless as specifically stated otherwise on the IA Creative Services site), make changes to your User Platform(s) and User Account, and accept any legal terms available therein, make various representations and warranties and more – and all such activities will be deemed to have occurred on your behalf and in your name. Therefore, we strongly encourage you to keep the log-in credentials of your User Account confidential, and allow such access only to people you trust - as you will be solely and fully responsible for all activities that occur under your User Account and/or User Platforms (including for any representations, warranties and undertakings made therein), whether or not specifically authorized by you, and for any damages, expenses or losses that may result from such activities.

You must provide accurate and complete information when registering your User Account and using the IA Creative Services website, to which you are the sole and exclusive rights holder. We strongly encourage you to provide your own (or your company's) contact and billing details, including your valid e-mail address, as we may use it to identify and determine the actual and true owner of the User Account and/or User Content (as defined below) submitted to us.

In case of a dispute on User Account ownership, we reserve the right to determine ownership to a User Account based on our reasonable judgment, whether or not an independent investigation has been conducted by us. However, if we cannot make such determination (as we may deem in our sole discretion), we reserve the right to avoid doing so and/or suspend a User Account until the parties disputing such ownership, reach a resolution,

without liability to you or to any other party. We may request documentation (e.g., government-issued ID) that may assist us in determining ownership. Among others, we may consider the principles set forth below.

1. IA Creative Services will consider the owner of a User Account, User Platform and/or User Content created and/or uploaded to the relevant IA Creative Services, as the person or entity who has access to the e-mail address then listed in IA Creative Services records for such User Account under which such User Platform or User Content was created.
2. If any Paid Services (as defined in Section 5 below) were purchased via a User Account, IA Creative services will consider the owner of such User Account and/or the relevant User Platform and/or User Content created thereunder, may be the person or entity whose billing details were used to purchase such Paid Services (“Billing Information”). If an individual and an organization are both registered as the registrant or the registrant organization, IA Creative Services will consider the organization as the actual owner, and therefore as the owner of the User Platform connected to such informational. In event the Billing Information indicates one person as the owner of the User Platform and the registration indicates a different owner, IA Creative Services shall consider the person registered as the owner of the User Account Information to the IA Creative Services Account as the owner of the User Platform.
3. Notwithstanding the forgoing, IA Creative Services shall have the right to determine the ownership of User Content/Information as it chooses, including by ignoring the indications set forth above, in event IA Creative Services deems, at its sole discretion, that the situation justifies such determination, all based upon the factual situation as determined by IA Creative Services.

To use certain of our services, you need to create a user account.

You should keep your username and password protected and safe, and only allow people you trust to access your account or website settings.

All activities that occur under your user account or website are your responsibility.

The account information you provide us must be your own (or your company’s) and be accurate and complete.

When a user account is disputed, we may determine the ownership of such user account.

## **2. Your Obligations**

### **2.1. You represent and warrant that:**

1. you are at least thirteen (13) years of age, or sixteen (16) years of age if you are an individual within the European Union (EU), or of the legal age of majority in your jurisdiction, and possess the legal authority, right and freedom to enter the IA Creative Services Terms and to form a binding agreement, for yourself or on behalf of the person or entity committed by you to the IA Creative Services Terms.

2. you are not a resident of (or will use the IA Creative Services site in) a country that the U.S. government has embargoed for use of the IA Creative Services, nor are you named on the U.S. Treasury Department's list of Specially Designated Nationals or any other applicable trade sanctioning regulations.
3. your country of residence and/or your company's country of incorporation is the same as the country specified in the contact and/or billing address you provide us.
4. you understand that IA Creative services does not provide any legal advice or any recommendation with respect to any laws or requirements applicable to your use or any of your End Users, or your compliance therewith;  
And specifically regarding your User Content:
5. you confirm you own all rights in and to any content uploaded or provided by you, or imported, copied or uploaded by IA Creative Services for you, to your User Platform ("User Content"), including any designs, images, animations, videos, audio files, fonts, logos, code, illustrations, compositions, artworks, interfaces, usernames, information you provide for the purpose of creating a subdomain name, text, literary works and any other materials ("Content"), or otherwise have (and will continue to have) the full power, title, licenses, consents and authority, in and to the User Content, as necessary to legally access to, import, copy, use, publish, transfer or license such User Content, by you and us or any of our affiliates;
6. you have (and will maintain) the full power, title, licenses, consents and authority to allow IA creative Services to access any websites, web pages and/or other online services, for the purpose of importing, copying, displaying, uploading, transmitting and/or otherwise using, your User Content.
7. the User Content is (and will continue to be) true, current, accurate, non-infringing upon any third party rights, and in no way unlawful for you to upload, import, copy, possess, post, transmit, display or otherwise use, in the country in which you or your User Platform's visitors and users ("End Users") reside, or for IA Creative Services and/or your End Users to access, import, copy, upload, use or possess in connection with the IA Creative Services sites;
8. you have obtained all consents and permissions required under all applicable laws, regarding the posting, transmission and publication of any personal information and/or image or likeness of any person, entity or property which is part of the User Content, and you will adhere to all laws applicable thereto.

In order to use our services, there are certain obligations and conditions you need to meet.

Among others, you need to be of a certain legal age of majority, reside and use our services in a permitted location.

In addition, you must own all rights in any content you upload or publish or that we access, import and/or upload for you via our services, ensure that such content is legal and reliable, and that anything you do with it (or enable IA Creative Services or your end users to do with it) is legal.

## **2.2. You undertake and agree to:**

1. fully comply with all applicable laws and any other contractual terms which govern your use of the IA Creative Services (and any related interaction or transaction), including those specific laws applicable to you or your End Users in any of your geographical locations.
2. be solely responsible and liable with respect to any of the uses of the IA Creative Services which occur under your User Account and/or User Platform(s), and for any of your User Content (including for any consequences of accessing, importing, uploading, copying, using or publishing such User Content on or with respect to the IA Creative Services).
3. regularly and independently save and backup any of your User Content and the information that is being processed by you regarding your User Platform, including with respect to End Users, User Products, and any applications and/or Third-Party Services used by you.
4. receive from time-to-time promotional messages and materials from IA Creative Services or its partners, by mail, e-mail or any other contact form you may provide us with (including your phone number for calls or text messages). If you wish not to receive such promotional materials or notices – please just notify us at any time.
5. allow IA Creative Services to use in perpetuity, worldwide and free of charge, any version of your User Platform (or any part thereof) for any of IA Creative Services marketing and promotional activities, online and/or offline, and modify it as reasonably required for such purposes, and you waive any claims against IA Creative Services or anyone on its behalf relating to any past, present or future moral rights, artists' rights, or any other similar rights worldwide that you may have in or to your User Platform with respect to such limited permitted uses;
6. IA Creative Services sole discretion as to the means, manner, and method for performing the IA Creative Services, including those regarding the hosting, transmission, publication and/or display of any User Platforms and/or Content (including the inclusion and presentation of any advertisements or other commercial content with respect thereto).
7. IA Creative Services shall have the right to offer the IA Creative Services in alternative price plans and impose different restrictions as for the upload, storage, download and use of the IA Creative Services in each price plan, including, without limitation, restrictions on network traffic and bandwidth, size and/or length of Content, quality and/or format of Content, sources of Content, volume of download time, number of subscribers to your Content, etc.

You must comply with all applicable laws.

You will be responsible for your actions and for the actions of anyone who accesses your user account or user platform settings.

You shall regularly save backups of your content.

You agree that we or our partners may send you promotional messages and content.

You can easily opt-out of receiving promotional messages by contacting us.

You allow us to use your website for our promotional activities, and to determine the way the services will be performed.

You agree that IA Creative Services has the right to impose and change price plans for its Services. Additionally, IA creative services may impose restrictions depending on your specific usage of the Service.

### **2.3. You agree and undertake not to:**

1. copy, modify, create derivative works of, download, adapt, reverse engineer, emulate, migrate to another service, translate, compile, decompile or disassemble the IA Creative Services Website, the IA Creative Services (or any part thereof), any Content offered by IA Creative Services or Third Party Services for use and display within User Platforms (“Licensed Content”) and/or any part thereof in any way, or publicly display, perform, transmit or distribute any of the foregoing without IA Creative Services prior written and specific consent and/or as expressly permitted under the IA Creative Services Terms;
2. submit, transmit or display any User Content, or use Licensed Content in a context, which may be deemed as defamatory, libelous, obscene, harassing, threatening, incendiary, abusive, racist, offensive, deceptive or fraudulent, encouraging criminal or harmful conduct, or which otherwise violates the rights of IA Creative Services or any third party (including any intellectual property rights, privacy rights, contractual or fiduciary rights), or otherwise shows any person, entity or brand in a bad or disparaging light, without their prior explicit approval;
3. use any illegal action to collect login data and/or passwords for other websites, third parties, software or services.
4. phish, collect, upload, or otherwise make available credit card information or other forms of financial data used for collecting payments, unless done in accordance with any applicable law, including, with the PCI DSS standard when applicable.
5. upload, insert, collect or otherwise make available within the IA Creative Services Website or the IA Creative Services (or any part thereof), any malicious, unlawful, defamatory or obscene Content.
6. publish and/or make any use of the IA Creative Services or Licensed Content on any website, media, network or system other than those provided by IA Creative Services, and/or frame, “deep link”, “page scrape”, mirror and/or create a browser or border environment around any of the IA Creative Services,

Licensed Content and/or User Platform (or any part thereof), except as expressly permitted by IA Creative Services, in advance and in writing.

7. use any "robot", "spider" or other automatic device, program, script, algorithm, or methodology, or any similar or equivalent manual process, to access, acquire, copy, or monitor any portion of the IA Creative Services (or its data and/or Content), or in any way reproduce or circumvent the navigational structure or presentation of any of IA Creative Services any means not purposely made available through the IA Creative Services.
8. act in a manner which might be perceived as damaging to IA Creative Services reputation and goodwill or which may bring IA Creative Services into disrepute or harm.
9. purchase search engine or other pay per click keywords (such as Google AdWords), or domain names that use IA Creative Services or IA Creative Services Marks and/or variations and misspellings thereof.
10. impersonate any person or entity or provide false information on the IA Creative Services and/or User Platform, whether directly or indirectly, or otherwise perform any manipulation in order to disguise your identity or the origin of any message or transmittal you send to IA Creative Services and/or any End Users.
11. falsely state or otherwise misrepresent your affiliation with any person or entity, or falsely express or imply that IA Creative Services or any third party endorses you, your User Platform, your business, your User Products, or any statement you make.
12. reverse look-up, trace, or seek to trace another User of IA Creative Services, or otherwise interfere with or violate any other User's right to privacy or other rights, or harvest or collect personally identifiable information about visitors or users of the IA Creative Services and/or User Platform without their express and informed consent.
13. disable, circumvent, bypass or otherwise avoid any measures used to prevent or restrict access to the IA Creative Services, User Platform, the account of another User(s), or any other systems or networks connected to the IA Creative Services, by hacking, password mining, or other illegitimate or prohibited means.
14. probe, scan, or test the vulnerability of the IA Creative Services or any network connected to the IA Creative Services.
15. upload to the IA Creative Services and/or User Platform or otherwise use them to design, develop, distribute and/or otherwise transmit or execute, any virus, worm, Trojan Horse, time bomb, web bug, spyware, malware, or any other computer code, file, or program that may or is intended to damage or hijack the operation of any hardware, software, or telecommunications equipment, or any other actually or potentially harmful, disruptive, or invasive code or component.

16. take any action that imposes an unreasonable or disproportionately large load on the infrastructure of the IA Creative Services or IA Creative systems, or networks connected to the IA Creative Services, or otherwise interfere with or disrupt the operation of any of the IA Creative Services, or the servers or networks that host them or make them available, or disobey any requirements, procedures, policies, or regulations of such servers or networks.
17. use any of the IA Creative Services and/or User Platform in connection with any form of spam, unsolicited mail, fraud, scam, phishing, “chain letters”, “pyramid schemes” or similar conduct, or otherwise engage in unethical marketing or advertising.
18. use the IA Creative Services for the creation and operation of websites whose main purpose (directly or indirectly) is video streaming.
19. access to IA Creative Services, User Accounts, Licensed Content and/or User Content, through any means or technology (e.g., scraping and crawling), other than our publicly supported interfaces.
20. sell, license, or exploit for any commercial purposes any use of or access to the Licensed Content and/or IA Creative Services, except as expressly permitted by the IA Creative Services Terms.
21. remove or alter any copyright notices, watermarks, restrictions and signs indicating proprietary rights of any of our licensors, including copyright mark [©], Creative Commons [(cc)] indicators, or trademarks [® or ™] contained in or accompanying the IA Creative Services and/or Licensed Content; or
22. violate, attempt to violate, or otherwise fail to comply with any of the IA Creative Services Terms or any laws or requirements applicable to your use of the IA Creative Service.
23. access or use the Services for benchmarking or similar competitive analysis purposes or in order to build a competitive product or service.

You acknowledge and agree that your failure to abide by any of the foregoing or any misrepresentation made by you herein may result in the immediate termination of your User Account and/or any Services provided to you – with or without further notice to you, and without any refund of amounts paid on account of any such Services.

In general, we just want you to be nice, and avoid doing anything that might harm us or anyone else.

Among others, you may not copy our materials, use any content in an illegal or harmful manner, use our services or content on any platform or website not provided by us, make any misrepresentations or abuse our Services, or otherwise violate anyone’s rights or any applicable laws.

Failure to abide by any of these rules may bring us to cancel your account and stop providing you with any services.

### **3. Content and Ownership**

#### **3.1. Your Intellectual Property**



As between IA Creative Services and you, you shall own all intellectual property pertaining to your User Content and to any other materials created by you, including to any designs, images, animations, videos, audio files, fonts, logos, illustrations, compositions, artworks, code, interfaces, text and literary works. IA Creative Services does not claim ownership rights on your content. For the sole purpose of granting you the service, you know and agree that we will need to access, upload and/or copy your User Content to our platform, including cloud services and CDN's, to make display adjustments, to duplicate for backup and perform any other technical actions and/or uses required to perform our services, as we deem fit.

You own all rights to your content. We may handle your content in order to provide you with our services.

### **3.2. IA Creative Services Intellectual Property**

All rights, title and interest in and to the IA creative Services, including any and all copyrightable materials or any other content thereof which is or may be subject to any intellectual property rights under any applicable law (including any artwork, graphics, images, website templates and widgets, literary work, source and object code, computer code (including html), applications, audio, music, video and other media, designs, animations, interfaces, documentation, derivatives and versions thereof, the "look and feel" of the IA Creative Services, methods, products, algorithms, data, interactive features and objects, advertising and acquisition tools and methods, inventions, trade secrets, logos, domains, customized URLs, trademarks, service marks, trade names and other proprietary identifiers, whether or not registered and/or capable of being registered (collectively, "Intellectual Property"), and any derivations thereof, are owned by and/or licensed to IA creative Services.

Subject to your full compliance with the IA Creative services Terms and timely payment of all applicable Fees, IA Creative Services hereby grants you, upon creating your User Account and for as long as IA Creative Services wishes to provide you with the IA Creative Services, a non-exclusive, non-transferable, non-sublicensable, fully revocable, limited license to use the IA Creative Services and Licensed Content, for the purpose of generating and displaying your User Platform to End Users and offering your User Products (as defined below) therein, solely as expressly permitted under the IA Creative Services Terms, and solely within the IA Creative Services.

The IA Creative Services Terms do not convey any right or interest in or to IA Creative Services Intellectual Property (or any part thereof), except only for the limited license expressly granted above. Nothing in the IA Creative Services Terms constitutes an assignment or waiver of IA Creative Services Intellectual Property rights under any law.

In addition to the above, certain fonts made available to you within the IA Creative Services, are licensed to IA Creative Services by a third-party provider and are therefore subject to additional license terms of such provider, which are summarized and available for your review at <https://www.iacreativeservices.com>

We own all rights in and to our services, content, data, technology and features.

You may use our services and content so long as you fully comply with these terms and ensure full and timely payments.

Certain fonts which are available to you are licensed by a third party, make sure you read their terms as well.

### **3.3. Feedback and Suggestions**

If you provide us with any suggestions, comments or other feedback relating to the IA Creative Services (whether existing, suggested or contemplated), which is or may be subject to any Intellectual Property rights (“**Feedback**”), such Feedback shall be exclusively owned by IA Creative Services. By providing such Feedback to IA Creative Services, you acknowledge and agree that it may be used by IA Creative Services in order to: (i) further develop, customize and improve of the IA Creative Services, (ii) provide ongoing assistance and technical support, (iii) contact you with general or personalized IA Creative Services -related notices and/or interview requests based on your feedback or otherwise, (iv) facilitate, sponsor and offer certain promotions, and monitor performance, (v) to create aggregated statistical data and other aggregated and/or inferred information, which IA Creative Services may use to provide and improve its services, (vi) to enhance IA Creative Services data security and fraud prevention capabilities, and (vii) to comply with any applicable laws and regulations. In addition, you (1) represent and warrant that such Feedback is accurate, complete, and does not infringe on any third-party rights; (2) irrevocably assign to IA Creative Services any right, title and interest you may have in such Feedback and (3) explicitly and irrevocably waive any and all claims relating to any past, present or future moral rights, artists’ rights, or any other similar rights worldwide in or to such Feedback.

We welcome any form of feedback or suggestions. If you do provide us with any, please make sure that it is accurate and legal.

### **4. Privacy**

Certain parts of the IA Creative Services (including certain Third-Party Services available therein, as further explained in Section 8 below) require or involve the submission, collection and/or use of certain personally identifying or identifiable information. And as a part of accessing or using the IA Creative Services, IA Creative Services and such Third-Party Services may collect, access and use certain data pertaining to Users and End Users, including the activities or navigation undertaken by Users and End Users through the IA Creative Services and/or User Platforms. We encourage you to read our Privacy Policy and each such Third-Party Services’ relevant policies on a regular basis, for a description of such data collection and use practices.

We care about your privacy, and you should too. Please read our Privacy Policy to learn more about our practices concerning personal information

## **5. Service Fees**

### **5.1. Paid Services/Banking**

The use of certain IA Creative Services may be subject to payment of particular fees, as determined by IA Creative Services in its sole discretion (“Paid Services” and “Fee(s)”, respectively). IA Creative Services will provide notice of such Fees then in effect in relation to such Paid Services. If you wish to receive or use such Paid Services, you are required to pay all applicable Fees in advance.

IA Creative Services reserves the right to change its Fees at any time, upon notice to you if such change may affect your existing services. If you received a discount or other promotional offer, IA Creative Services shall have the right to automatically and without notice remove your user account to such IA Creative Service(s) at the full applicable Fee.

All Fees shall be deemed to be in U.S. Dollars, except as specifically stated otherwise in writing by IA Creative Services. To the extent permitted by law (and unless specified otherwise by IA Creative Services in writing), all Fees are exclusive of all taxes (including value added tax, sales tax, goods and services tax, etc.), levies or duties imposed by taxing authorities (“Taxes”), and you shall be responsible for payment of all applicable Taxes relating to your use of the IA Creative Services, or to any payments or purchases made by you. If IA Creative Services is obligated to collect or pay Taxes for the Fees payable by you, and whether or not such Taxes were added and collected from you for previous transactions, such Taxes may be added to the payment of any outstanding Fees and will be reflected in the Invoice for such transaction. We recommend that you verify the existence of any additional fees you may be charged by third parties in connection with the purchase of Paid Services (such as international transaction fees, currency exchange fees or fees due to banks or credit card companies). IA Creative Services is not responsible for any such additional fees or costs.

As part of registering or submitting information to receive Paid Services, you also authorize IA Creative Services (either directly or through its affiliates, subsidiaries or other third parties) to request and collect payment and/or service fees (or otherwise charge, refund or take any other billing actions) from our payment provider or your designated payment sources, and to make any inquiries IA Creative Services or its affiliates may consider necessary to validate your designated payment account or financial information, in order to ensure prompt payment, including for the purpose of receiving updated payment details from your payment, credit card or banking provider (e.g., updated expiry date or card number as may be provided to us by your credit card company).

IA Creative Services or affiliated companies WILL NOT store any credit card information to pay for your Paid Services with IA Creative Services website/online app (“Stored Card Information Is NOT Prohibited”). Continued services pertaining to various assignments, contracts, trial runs, partial assignments and employment agreements are obligated to setup EFT /Direct Deposit transfers. Any or all preauthorized payments (EFT/Direct Deposit) Bank Transfer will take 3-5 business days upon acceptance to undergo a confirmation review prior/before signing agreement in finalizing by IA Creative Services Administration Department.

Some of our services cost money. We will let you know how much beforehand Our prices are stated in U.S. Dollars and before taxes, unless otherwise said. If needed, we or our affiliates may request and collect payments and related information from the relevant payment providers and banks.

## **5.2. Invoices**

IA Creative Services and/or its affiliated companies will issue an invoice or credit memo for any payment of Fees or refund made to or by IA Creative Services (“Invoice”). Each Invoice will be issued in electronic form and based on the country stated in your billing address and will be made available to you via your User Account and/or by e-mail. For the purpose of issuing the Invoice, you may be required to furnish certain Personal Information (as such term is defined in the Privacy Policy) in order to comply with local laws. Please note that the Invoice presented in your User Account may be inadequate with your local law requirements, and in such case may be used for pro forma purposes only. Invoices for our paid services will be available in your user account.

You acknowledge and agree that you shall not have any claims against IA Creative Services in relation to the discontinuation of any IA Creative Services or Third-Party Services, for whatever reason.

To make sure you don’t lose your domain or experience

interruptions with your website at the end of your subscription period, we’ll automatically renew our service and bill you accordingly, in regular intervals as your initial subscription, unless you turn-off auto-renewal.

Some services whether on purpose or mistake may not automatically renew. You should make sure that your subscriptions are renewed in time.

## **5.3. Cancellation/Refund**

If you are not satisfied with IA Creative Services that are subject to a Fee, before a period of service or after and which is your initial purchase of such service, you may provide notice of cancellation for any reason within fourteen (4) days of receiving confirmation or such IA Creative Services (the “Refund” and “Refund Period”). The Refund is applicable only to the initial purchase of IA Creative Services. If you reside in a jurisdiction which requires a longer Refund Period, we will of course be happy to accommodate such requirements in accordance with all applicable laws. If IA Creative Services receives such notice within such Refund Period, IA Creative Services will refund to you the amount IA Creative Services charged you for such IA Creative Services, in currency you were

originally charged in, and cancel them accordingly. Please note that the Refund amount may be different than the amount you were charged due to currency changes and third-party fees. IA Creative Services will not be responsible for any differences caused by change of currency exchange rates or fees you were charged by third parties. After the Refund Period, the Fees paid by you are non-refundable and non-cancellable. In addition, if we find that a notice of cancellation has been given in bad faith or in an illegitimate attempt to avoid payment for services actually received and enjoyed, we reserve our right to still charge the User who provided such notice for any IA Creative Services actually received, as permitted by law. IA Creative Services has all rights in cancelling any/all paying services, hereby by providing a 72-hour notice prior without reason towards any/all bidding contracts, trial runs, partial assignments and employment agreements that is finalized.

Please note: Certain services purchased on or through the IA Creative Services may be non-refundable. The terms of each purchased service or application are indicated on the IA Creative Website and/or as part of or during the process of purchasing such services or applications. It is your obligation to verify your ability to cancel a service prior to purchasing it. IA Creative Services will not refund any amounts paid for non-refundable Paid Services, applications or Third-Party Services—Review Refund Policy referencing Corporate Care Training Courses on [www.iacreativeservices/iatrainingcourse](http://www.iacreativeservices/iatrainingcourse) page for specific details.

We are happy to offer a 14-day money-back guarantee for our monthly or annual paid services when first purchased. This may be extended according to the law.

Please carefully check the terms of each service before buying, since some services are non-refundable.